



VETERANS IN BUSINESS-STILL SERVING AMERICA

"Enabling Veteran Business Opportunities by Ensuring the Veteran Advantage"



VENDOR INFORMATION PAGES (VIP) IS CURRENTLY DOWN FOR MAINTENANCE

The Vendor Information Pages (VIP) is in the final testing phase for the modification that will support reverification. During this testing, we identified adjustments that must be made before the system goes into production, and have had to take the system off-line to correct them.

All verification applications that have been submitted continue to be processed. All companies whose one year verification eligibility period has expired should submit for full reverification if not previously verified under the full document review, or for simplified reverification if a full document review was performed. Expired firms must submit for reverification within 30 days of the system becoming operational.

We have established the Class Deviation "Fast Track" program for any company listed in VIP currently, who applied for reverification and is identified by a Contracting Officer as the apparently successful offer or on a Veterans First contract. All VA Contracting Officers are able to contact CVE directly to check the eligibility of a firm through a dedicated phone line and email address; (202) 303-3276 or email vip@va.gov. In the subject line, please state, "Contracting Officer Inquiry" and include the company's name and DUNS number. VA Contracting Officers can expect a response within one business day.

Business owners should continue to contact the Customer Service Help Desk for questions regarding your firm's verification status by calling 202-303-3260 or toll free at 1-866-584-2344, or by emailing verificationfollowup@va.gov.

We will continue to post updates until the system is up again. Thank you for your patience.